

Emergency Notification System coming to Knox County

Knox County has implemented an emergency mass notification system that will be used to contact County residents and businesses via phone messages, text messages, and emails in case of emergency or tornado warning. The system, called “**Knox Alerts**”, will be used by the Knox County Emergency Management Agency to notify residents and businesses of emergencies or critical situations and provide information regarding necessary actions, such as evacuations.

The system utilizes the telephone companies’ 911 database and is able to contact land-line telephone numbers, whether listed or unlisted. If the call is picked up by an answering machine, the system will leave a recorded message. If the number called is busy or does not answer, the system will redial the number up to 4 times in an attempt to deliver the message.

Because the “**Knox Alerts**” system uses the 911 database, only land-line numbers are automatically included in the system. If you have a cell phone or email and would like to be notified that way, you must register those telephone numbers and/or e-mail addresses by completing the on-line registration. To register, enter the below address into your web browser.

http://entry.inspironlogistics.com/knox_co_oh/wens.cfm

Each telephone number and e-mail address registered will be contacted only when the street address it is associated with is impacted by a disaster or emergency.

How will I know when a message is from “**Knox Alerts**”?

Your “**Knox Alerts**” will originate from the following:

- Voice Calls: 740-555-0911
- Text Messages: 69310
- Emails: Knox_Alerts@co.knox.oh.us

The originating phone numbers should be saved in your phone book as “**Knox Alerts**” to be sure you know when the county is trying to contact you. The email address should be saved in your address book so it is not filtered as spam or junk mail.

What type of alerts will I receive?

You will only receive emergency notifications issued by Knox County and Tornado Warnings issued by the National Weather Service. Additional options will be available in the future so check back soon.

Does “**Knox Alerts**” cost anything to use?

There is no cost for an individual who has registered for the alerts; however, your cell phone carrier may charge you to receive text messages, so please check your plan.

Will all cell phone carriers deliver “**Knox Alerts**” messages?

Yes. If for some reason you are unable to receive the text messages after you sign up, email support@inspironlogistics.com with your name, phone number, carrier and your comments.

Will “**Knox Alerts**” sell the information I enter to register for the alerts system?

Your contact information will be used only for emergency notifications. Your information will never be sold to a third party nor will it be used for anything other than the “**Knox Alerts**” system.